



# Homeless Prevention

Heartland Family Service's **Homeless Prevention** program provides assistance to prevent individuals from losing their housing and becoming homeless. This may include helping them preserve their current housing situation or identifying alternate appropriate housing options. The program provides short-term assistance via in-home case management services for up to three months. The focus of the program is on crisis resolution, linking program participants to community resources and mainstream benefits, and helping them develop a plan to prevent future housing crises. Financial assistance to address barriers to housing stability is also available on a limited basis.

## Eligibility Criteria *(must meet each of the following conditions):*

1. Live in Audubon, Cass, Harrison, Mills, Montgomery, Fremont, Page, Pottawattamie, and Shelby counties in Iowa or Douglas or Sarpy counties in Nebraska
2. Be at imminent risk of losing their housing within the next 14 days, meeting one of the following criteria:
  - Attempting to flee domestic violence
  - Doubled up and have to leave (must be verified)
  - Living in a hotel or motel and have to leave due to lack of funds
  - Living in rental housing or housing that they own and have an eviction notice or equivalent notice
3. Have an annual income below 30% of the median family income for the area.
4. Have no appropriate subsequent housing options AND lack the financial resources and support network needed to obtain immediate housing

## Available Services

- **Financial assistance:** Rental assistance and/or past-due rent, rental application fees, security and utility deposits, moving costs and utility payments
- **Support services:** Housing search and placement, housing stability case management, mediation, and credit repair

## How to Apply

### In Nebraska and Pottawattamie County, Iowa:

Contact the message line at (531) 200-3500 to complete a brief phone screening or email [HomelessServices@HeartlandFamilyService.org](mailto:HomelessServices@HeartlandFamilyService.org)

### In Audubon, Cass, Harrison, Mills, Montgomery, Fremont, Page, and Shelby counties in Iowa:

Contact the Coordinated Entry Call Center: 1 (833) 739-0065 or [Coordinatedentry2@gmail.com](mailto:Coordinatedentry2@gmail.com)

Visit our website: [HeartlandFamilyService.org](http://HeartlandFamilyService.org)

Housing, Safety, & Financial Stability | Homeless Prevention



*Services are available at the following locations:*

**Charles E. Lakin  
Human Service Campus**  
1515 Avenue J  
Council Bluffs, IA 51501

**Center Mall Office**  
1941 S. 42nd Street, #385  
Omaha, NE 68105

**Sarpy Office**  
302 American Parkway,  
Papillion, NE 68046

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Good works.